



Client Portal

View the exact status of all your systems –
anytime and anywhere

Instantly take remote control if you need to
...and it's free!

At Tier3, we believe in total transparency.

We think you should be able to see the exact status of your computing resources at any time of the day or night. And if there's a problem, we think you should be able to remotely take control with a single click.

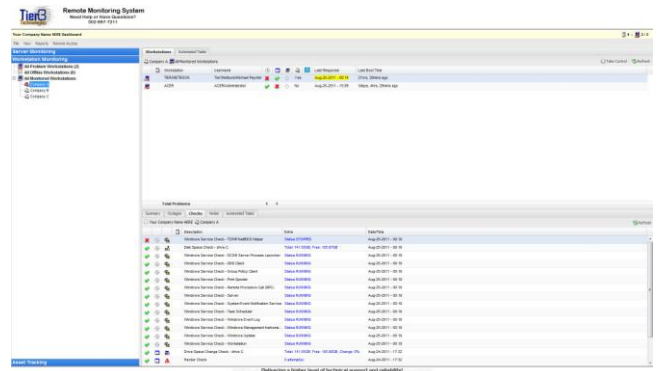
What is a Client Portal?

A Client Portal is an easy way to view your networks and current status. You'll be able to securely log in anywhere you have an Internet connection – or even on your mobile device – and see any current issues.

You can...

- ✓ see whether antivirus is up-to-date
- ✓ see whether backups have completed successfully
- ✓ see if your website is up or down
- ✓ monitor overall system health
- ✓ view or print an Asset Inventory Report and get an exact picture of what hardware and software is running
- ✓ view or print an Asset Change Report so you can see what software has been added – or what hardware has been removed
- ✓ view and print Software License Reports so you're able to see whether you are within your paid-for license limits

- ✓ remotely take control of any asset for immediate problem resolution



How does it work?

We provide you with a password and log in details so you can....

- ✓ log in and see any of your assets in an easy-to-read graphic dashboard
- ✓ see each location as a separate site for easy organization
- ✓ immediately take control of your assets without the hassle of third party remote access licenses

Key Benefits

- ✓ Become a pro-active asset for your organization
- ✓ Increase proactive support activity by spotting problems before they happen
- ✓ Decrease the most unprofitable part of your work – on-site diagnosis
- ✓ Allow your technicians to work on more than one problem at once remotely (more than 100% utilization!)

How do I get going?

This portal is **absolutely free** to you, when you use the Tier3 Remote Monitoring System. It takes just 10 minutes to set up and it doesn't require a site visit or systems reboot.

Contact William Paynter to find out more.

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