



## 24x7 Server Monitoring

### Portal Access & Take Remote Control

### Instant Alerts and Regular Reports

**Get problems to the right technician, with accurate information, so you can fix it fast.**

Tier3 Technologies' Remote Monitoring System turns conventional IT support on its head. Rather than wait for you to notice that a system has failed our 24x7 monitoring will alert you to problems at your sites. This system almost always knows about a systems issue before you do, so you fix it fast and minimize business disruption.

### What is 24x7 Server Monitoring?

24x7 Round-the-Clock monitoring checks your critical systems every fifteen minutes. Whenever it sniffs a problem, it sends an email showing the exact nature of the problem directly to you. And it updates the Client Portal, so that you can get current information and take control remotely for quick intervention. You'll see the true nature of the problem – rather than having to depend on (ahem) your best guess. That means you can fix it faster – and radically boost overall uptime.

### What Does It Check?

Every fifteen minutes, 24x7 Monitoring will...

- ✓ Check that servers are up and running.
- ✓ Check that you can connect to the internet.
- ✓ Check any or all of your Windows® Services
- ✓ Ping various network devices or remote offices that you need to do your work.

- ✓ Check TCP ports on your network, on other networks or at your ISP. If any of these ports are failing to respond, you may be unable to connect and do your job.
- ✓ Check disk space to ensure it's below a set threshold.
- ✓ Check RAID devices to ensure that all disks are functioning correctly and data is safe.
- ✓ Check your website to ensure it's up and running and serving your customers.
- ✓ Check other devices using SNMP.

If there's a problem, you'll be alerted instantly so you can take specific action to resolve the issue – almost always before you know you have one.

### What Else Does it Do?

- ✓ Daily health-checks of Back-Ups, Anti-Virus Status, Drive Space Change, Critical Events, Disk Health, Hacker Attempts, WSUS Patch Monitoring, File Size, Exchange Store Size, Customized Event Logs, Automated Tasks & Scripts, Vulnerability Scanning & Patch Management
- ✓ Daily or Weekly Reports for all health-checks performed emailed to you automatically in easy-to-read graphic format
- ✓ Monthly Reports provide comprehensive detail about outages and trends experienced during the month. You'll receive full color graphs showing Disk Space Trends, Percentage Good Analysis, Outage Analysis by Type, Backup Complete and AV Update Trends, and more

### How do I get going?

The Tier3 Remote Monitoring Systems for Servers **costs less than a dollar a day** and takes just minutes to set-up. It doesn't require any system reboots and can be protecting your business from downtime today.

Contact William Paynter to find out more.

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