



Workstation Monitoring

Portal Access & Take Remote Control

Instant Alerts and Regular Reports

Proactive, preventative health checks
each and every day.

Tier3's Remote Workstation Monitoring means that you can rest assured that your PCs and laptops are in business-ready condition. Our proactive, preventative health checks test key components of the system every day. You'll be able to spot problems – almost always before they cause user downtime – and can fix them proactively so employees can make the most of every day.

What are Workstation Health Checks?

Because your working day is dependent upon your PC, it's essential that that equipment is ready-to-use at any time.

Tier 3's Remote Workstation Health Check Service conducts daily checks by performing the following:

- ✓ Checks that your antivirus is right up-to-date and keeping you safe.
- ✓ Check that your Windows® Services are operating properly.
- ✓ Looks for unauthorized log in attempts and determines whether someone has been trying to hack into your systems.
- ✓ Checks to ensure you have adequate disk space remaining, to avoid a crash that involves lengthy delays to repair the device.
- ✓ Check that your disks are healthy and there are no integrity issues.

- ✓ Reviews Critical Event log entries and spots other issues.
- ✓ Provides instant, accurate Asset Inventory Reports, including hardware/software changes



Rapid Response When There's a Problem

If there's a problem, you'll receive an Instant Alert showing the cause of the problem, you'll see it on the Client Portal almost instantly. You can take remote control from the Client Portal for immediate intervention. Net result: rapid response and dramatically reduced downtime.

Key Benefits

- ✓ Rest easy in the knowledge that your assets are always up-to-date, your disks are in good health and Event logs are checked daily.
- ✓ Instant, accurate alerts and daily reports mean you can resolve problems fast, usually before the user even knows there's a problem.
- ✓ Cut downtime. Increase productivity and minimize business disruption.

How do I get going?

The Tier3 Remote Monitoring Systems for Workstations **costs just pennies a day**. It takes just 10 minutes to put in place. There's no need for a technician to visit or for machines to reboot.

Contact William Paynter to find out more.

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