



Tier3 Remote Monitoring System

Peace of Mind for Less Than a
Cup of Coffee a Day





What if You Could Turn Traditional IT Support On Its Head?

- ✓ Know about problems before they cause costly outages
- ✓ Become proactive in solving problems – instead of waiting for something to break
- ✓ Know what the problem is before it happens instead of paying for costly diagnostic services
- ✓ Drastically reduce downtime and business interruption



What are the most critical IT functions?

- ✓ Servers & Web Sites are up and running
- ✓ Back-ups are successful and verified
- ✓ Servers & Workstations are secure from hacking attempts
- ✓ Anti-Virus is up to date and running on every machine



What if you knew these things
were in place every day for less
than the cost of a cup of coffee?

We'll show you how...





Tier3 Server Monitoring

Less Than \$1 a Day

Daily Check

- ✓ Back-Ups are successful and verified
- ✓ Anti-Virus is up to date and running
- ✓ Drive space change & file size monitoring
- ✓ Disk health & Event Logs
- ✓ Hacker log-in attempts
- ✓ WSUS patch monitoring & Exchange store size monitoring
- ✓ Customized Event Logs
- ✓ Automated tasks & scripts
- ✓ Vulnerability scanning
- ✓ Patch management
- ✓ Automatically emailed daily or weekly reports for all health-checks
- ✓ Full color graphical monthly trend reports that contain comprehensive detail about outages and trends experienced during the month, like Disk Space Trends, Percentage Good Analysis, Outage Analysis by Type, Backup Complete and AV Update Trends, and more...

24x7 Monitoring

- ✓ Servers are up and running
- ✓ Internet connections
- ✓ Check any or all of your Windows® Services
- ✓ Ping various network devices or remote offices that you need to do your work
- ✓ Check TCP ports on your network, on other networks or at your ISP. If any of these ports are failing to respond, you may be unable to connect and do your job
- ✓ Check disk space to ensure it's below a set threshold
- ✓ Check RAID devices to ensure that all disks are functioning correctly and data is safe
- ✓ Check your website to ensure it's up and running and serving your customers
- ✓ Check other devices using SNMP
- ✓ Instant email alerts if there is a problem

Tier3
Technologies





Tier3 Workstation Monitoring

Just a Few Cents a Day

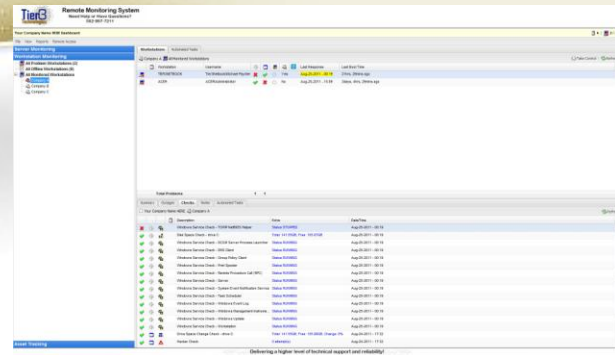
- ✓ Checks that your antivirus is right up-to-date and keeping you safe.
- ✓ Checks that your Windows® Services are operating properly.
- ✓ Looks for unauthorized log in attempts and determines whether someone has been trying to hack into your systems.
- ✓ Checks to ensure you have adequate disk space remaining, to avoid a crash that involves lengthy delays to repair the device.
- ✓ Checks that your disks are healthy and there are no integrity issues.
- ✓ Reviews Critical Event log entries and spots other issues.
- ✓ Provides instant, accurate Asset Inventory Reports, including hardware/software changes
- ✓ Daily Health Check Reports automatically emailed
- ✓ Monitored 24x7, sending instant alerts for critical events





But that's not all...





Tier3 Monitoring System Client Portal

Absolutely Free!

- ✓ View the exact status of all your systems – anytime and anywhere
 - ✓ Securely log in and see any of your assets in an easy-to read graphic dashboard
 - ✓ Just needs an internet connection – no additional software to install
 - ✓ Respond immediately to Instant Alerts of critical events
 - ✓ Pro-actively monitor problem assets

- ✓ Instantly take remote control if you need to
 - ✓ One click Take Control function allow immediate intervention
 - ✓ Take control of your assets without the hassle of third party remote access licenses
 - ✓ No IP addresses to remember – just click!

- ✓ Asset Inventory Reports give an exact picture of what hardware and software is running
 - ✓ Eliminate the hassle of time-consuming IT asset inventories
 - ✓ Asset Change Reports tell you what software has been added – or what hardware has been removed
 - ✓ Software License Reports for easy response to licensing queries





...but how hard is it to
deploy?





Tier3 Remote Monitoring System Deployment

Our Cloud Based System Requires Almost No Overhead

- ✓ No additional servers or resources needed
- ✓ Remote “agent” software installs in minutes
- ✓ Less than 10MB of disk space required
- ✓ No re-boot required and can be done remotely
- ✓ Just needs an internet connection to work
- ✓ Your Monitoring System and free Client Portal are up in minutes





...so, where's the fine print?





Tier3 Remote Monitoring System Deployment

Metered – pay as you go system – just like your monthly phone bill

- ✓ No contracts or “commitments” needed
- ✓ Billing starts when you install the “agents” and stops when you say so
- ✓ A simple one page order form gets you started
- ✓ We can get the “agents” to you immediately – for quick deployment
- ✓ Your Monitoring System and free Client Portal are up in minutes





...so, how much is that cup of coffee?





Tier3 Remote Monitoring System

Metered – pay as you go system – just like your monthly phone bill

- ✓ Servers start at \$25 per month
- ✓ Workstations start at \$5 per month
- ✓ Quick and easy discounts for systems with 20 users or more





I'd love some peace of mind...how do I get started?





Tier3 Remote Monitoring System

Peace of mind – quickly deployed

- ✓ Call us at 502-897-7211 ext. 215
- ✓ Email us at info@tier3t.net
- ✓ Just ask the person giving this presentation!





Tier3 Technologies

Tier3 Technologies is a Louisville based technology services company specializing in end-to-end solutions for virtualization, WAN optimization, business continuity planning, cloud-based system monitoring and disaster recovery. Our cost effective solutions usually result in little or no net cost for our customers and have saved some of our larger customers tens of millions of dollars in a single year.





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